



# Terms & Conditions

## Acceptance of Terms

By using this website or any of our services, including providing us with your personal information, you unconditionally agree to be bound by these Terms and Conditions which may change from time to time without notice.

## Live Lounge Duo

Live Lounge Duo is a professional acoustic duo based in the North-West of England, UK that provides quality musical entertainment services for clients both in the UK and internationally.

## Booking Live Lounge Duo

In order to use our services you will need to contact us and provide relevant details including: date, type of event, location, performing times, number of guests and your contact details.

In order to confirm your booking we will require a deposit, which firmly holds a specific date for the client, and therefore makes that date no longer available to other potential clients. The remaining balance can be paid at any time before the event takes place, but must be paid no later than 2 weeks before the date of the event itself.

## Cancellation Policy

In the unlikely event of either party wishing to cancel the booking it is agreed that the party concerned contact the other party.

Live Lounge Duo reserve the right to cancel a musical service at any time. In this case you will be entitled to a refund amounting to no more than your deposit of any fees paid in advance of the day of the event.

If you make a booking and subsequently decide to cancel, you will only be entitled to a refund of any monies paid, if you cancel the service more than 90 days before the date on which the service was due to take place. If you cancel less than 90 days before the date on which the service was due to take place, you will not be entitled to compensation or a refund, and incur cancellation charges.

<b>Date of cancellation</b>	<b>Cancellation Charge</b>
90 days before the event	No cancellation charge
60 - 90 days before the event	25% of remaining balance
30 - 60 days before the event	50% of remaining balance
14 - 30 days before the event	75% of remaining balance
Less than 14 days before the event	100% of remaining balance

## Audio & Video

The Copyrights in the recordings on this website belong to Live Lounge Duo 2011-2014

You must ask our permission if you wish to use any of these tracks or videos, in whole or part, for anything other than playing back on your computer from this web page.

If you let us know where you wish to feature our music or movies we will usually grant you permission as long as we are credited and our website is referenced as below.

[www.liveloungeduo.co.uk](http://www.liveloungeduo.co.uk)

We may even feature you as one of our links.

If you require more information please Contact Us.